



The Canadian Accreditation Council (CAC) provides a wide array of services that take cultural and language needs into account in order to create the best fit for your organization.

Accreditation

Acquiring CAC accreditation status is, on average, a 16-month process that begins with your application, orientation visit, and self-study period. After those first three steps have been completed, we step in and help you with the rest:

- **Pre-Site Meeting**
Prior to our arrival to your facility, the review team will share a conference call with representatives from your organization in order to discuss the findings of the self-study. Following the conference call, support from CAC will help you set up and prepare for the on-site interviews to make sure you are at ease, and to address any concerns you may have.
- **On-Site Visit**
This step typically lasts 2-5 days, is either in person or virtually or a combination of the two, and involves interviews, file reviews, and observations of your organization and programs in practice so as to get a complete view of your organization as a whole.
- **On-Site Report**
While on-site, a report will be compiled by the reviewers including their observations of the practices and programs of your organization. This report will be rendered within ten business days of the On-Site Visit, and will highlight the strongest areas of your organization as well as identify areas where more work is needed based on conformance with CAC's standards.
- **Accreditation Panel**
The Accreditation Panel acts as an unbiased third party to assess whether or not the organization has qualified for accreditation status. Terms of 1, 3, or 4 years will be awarded to successful organizations, after which you will be ready to reap the benefits of your new designation.

Workshops and Training

In addition to accreditation, CAC provides sessions and workshops to help your organization and personnel be the best they can be, such as:

- Information Sessions
- Team Lead Training
- Reviewer Training

Resource Centre

We provide a resource center with sample documents to help you through your self-study period, as well as free electronic copies of our standards.

Unlimited Personal Support

Our desire to provide superior support to our clients means that we are accessible to you any time. Our office staff and accreditation support coordinators are always willing to answer any questions you may have about the process.