



Our Purpose

The Canadian Accreditation Council (CAC) is dedicated to promoting service excellence and helping community health and human services organizations worldwide achieve their maximum potential through the peer review process of accreditation.

About Us

Founded in Edmonton, Alberta, Canada, in 1974 by a group of dedicated human services professionals, CAC has grown into an independent and internationally recognized non-profit accrediting body. Our founders' approach to establishing excellence in practice was inclusive and collaborative, involving front-line workers in establishing the standards that remain the foundation of our practices today.

Over the past 40 years, hundreds of organizations have worked with CAC to achieve accreditation status. In doing so, CAC's client organizations have made a tangible commitment to service excellence and continuous improvement, allowing them to better serve society's most vulnerable persons.

Who is Accredited by CAC?

CAC's peer-developed standards are tailored to accredit the following programs and services:

- Adult Services
- Agencies and Governing Councils
- Child and Maternal Health Services
- Children and Youth Services
- Children Support Services
- Community Mental Health Services
- Community Support Services
- Counselling and Treatment Services
- Educational Services
- Family Preservation and Stabilization Services
- Health and Public Safety Services
- Health Centers
- Immigration Services
- In-Home Support Services
- Outreach and Crisis Intervention Services
- Primary Care Services
- Senior Care
- Supported Living Services
- Transportation and Support Services
- Treatment Services
- Youth and Adult Shelter Services

In addition to accreditation, CAC is unique in providing the option to apply for enhanced designations for your programs, such as an Indigenous or Cultural Designation, Addiction Designation, Intensive Treatment Designation, Mental Health Designation, or any combination of these.

What is Included in the CAC Accreditation Package?

- Ongoing personal support
- Access to program-specific standards
- On-site orientation visit
- Exclusive tools and policy samples
- Priority access to core workshops
- Preliminary review to assess your accreditation readiness
- Full report of the review team's findings
- Networking opportunities
- Announcement of your successful accreditation

Interested in Learning More?